



How to install and use your eSIM



Ready to install and use your eSIM?

You'll find everything you need to get connected in this document — all of the info is also available in the Airalo app.



Before you install

Please read before installing your eSIM to ensure a smooth setup.

- eSIM details
- Important tips



iOS instructions

Using an Apple device? Select your device's OS to install your eSIM.

- iOS 17 and later Install your eSIM
- iOS 16 Install your eSIM
- iOS 15 and earlier Install your eSIM
- iOS all versions Access data



Android instructions

Using an Android device? Select the manufacturer of your device to install your eSIM.

- Samsung Install your eSIM
- Samsung Access data
- Pixel Install your eSIM
- Pixel Access data



ICCID: 891030000031899841

Validity Policy: The validity period starts at the time of first usage



Do you have the Airalo app?

Purchase, install, and manage eSIMs with the Airalo app.

The app allows you to directly install eSIMs on your device - **this is the easiest and fastest eSIM installation method.**



airalo





Please read the following tips before you install your eSIM.

Make sure you have stable internet connection

If possible, install your eSIM at home or somewhere with dependable WiFi - **make sure you don't exit or interrupt the installation process until it's complete.**

Check your eSIM's validity policy

For some eSIMs, the validity period begins immediately — this means you should only install when you're ready to use your eSIM.

The validity period starts at the time of first usage

Use direct installation, if possible

This is the easiest way to install an eSIM on your device — you'll need to use the Airalo app.

In the app, go to **My eSIMs > DETAILS > View Instructions > Direct** to directly install your eSIM.

🗯 iOS 17 and later

Install your eSIM

Use either method to install your eSIM - you do not need to complete the steps for both.

If you're using iOS 17.4 or later, you can use the installation link to add the eSIM to your device in place of steps 1 and 2 — then return to the instructions below and continue from step 3.

QR code instructions

- 1. Go to Settings > Cellular/Mobile Data > Add eSIM or Set up Cellular/Mobile Service > Use QR Code on your device.
- Scan the QR code or take a screenshot (available up to iOS 17.3), tap "Open Photos", select it from your camera roll, tap "Next", then tap "Continue" twice and wait for a while. Your eSIM will connect to the network, this may take a few minutes, then tap "Done".
- 3. Choose a label for your new eSIM plan.
- 4. Choose "Primary" for your default line, then tap "Continue".
- 5. Choose the "Primary" you want to use with iMessage and FaceTime for your Apple ID, then tap "Continue".
- 6. Choose your new eSIM plan for cellular/mobile data, then tap "Continue".

Next, complete the steps for <u>iOS - Access Data.</u>





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Use either method to install your eSIM - you do not need to complete the steps for both.

If you're using iOS 17.4 or later, you can use the installation link to add the eSIM to your device in place of steps 1 and 2 — then return to the instructions below and continue from step 3.

Manual instructions

- 1. Go to Settings > Cellular/Mobile Data > Add eSIM or Set up Cellular/Mobile Service > Use QR Code on your device.
- 2. Tap "Enter Details Manually" and enter the SM-DP+ Address and Activation Code by copying them, tap "Next", then tap "Continue" twice and wait for a while. Your eSIM will connect to the network, this may take a few minutes, then tap "Done".
- 3. Choose a label for your new eSIM plan.
- 4. Choose "Primary" for your default line, then tap "Continue".
- 5. Choose the "Primary" you want to use with iMessage and FaceTime for your Apple ID, then tap "Continue".
- 6. Choose your new eSIM plan for cellular/mobile data, then tap "Continue".

⁾ Next, complete the steps for <u>iOS - Access Data.</u>

INSTALLATION LINK

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SM-DP+ ADDRESS

consumer.esim.global

ACTIVATION CODE TN20250108104220 03F4804D



🗯 iOS 16

Install your eSIM

Use either method to install your eSIM - you do not need to complete the steps for both.

QR code instructions

- 1. Go to Settings > Cellular/Mobile Data > Add eSIM or Set up Cellular/Mobile Service > Use QR Code on your device.
- 2. Scan the QR code, then tap "Continue" twice and wait for a while. Your eSIM will connect to the network, this may take a few minutes, then tap "Done".
- 3. Choose a label for your new eSIM plan.
- 4. Choose "Primary" for your default line, then tap "Continue".
- 5. Choose the "Primary" you want to use with iMessage and FaceTime for your Apple ID, then tap "Continue".
- 6. Choose your new eSIM plan for cellular/mobile data, then tap "Continue".

Next, complete the steps for <u>iOS - Access Data.</u>





🗯 iOS 16

Install your eSIM

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- 2. Tap "Enter Details Manually" and enter the SM-DP+ Address and Activation Code, tap "Next", then tap "Continue" twice and wait for a while. Your eSIM will connect to the network, this may take a few minutes, then tap "Done".
- 3. Choose a label for your new eSIM plan.
- 4. Choose "Primary" for your default line, then tap "Continue".
- 5. Choose the "Primary" you want to use with iMessage and FaceTime for your Apple ID, then tap "Continue".
- 6. Choose your new eSIM plan for cellular/mobile data, then tap "Continue".

Next, complete the steps for <u>iOS - Access Data.</u>

SM-DP+ ADDRESS consumer.e-

sim.global

ACTIVATION CODE TN20250108104220 03F4804D



Use either method to install your eSIM - you do not need to complete the steps for both.

QR code instructions

- 1. Go to "Settings", tap "Cellular/Mobile Data", then tap "Add Cellular/Data Plan" on your device.
- 2. Scan the QR code, then tap "Add Cellular/Data Plan".
- 3. Choose a label for your new eSIM plan.
- 4. Choose "Primary" for your default line, then tap "Continue".
- 5. Choose the "Primary" you want to use with iMessage and FaceTime for your Apple ID, then tap "Continue".
- 6. Choose your new eSIM plan for cellular/mobile data, then tap "Continue".

Next, complete the steps for <u>iOS - Access Data.</u>





Use either method to install your eSIM - you do not need to complete the steps for both.

Manual instructions

- 1. Go to "Settings", tap "Cellular/Mobile Data", then tap "Add Cellular/Data Plan" on your device.
- 2. Tap "Enter Details Manually" and enter the SM-DP+ Address and Activation Code by copying them, tap "Next", then tap "Add Cellular/Data Plan".
- 3. Choose a label for your new eSIM plan.
- 4. Choose "Primary" for your default line, then tap "Continue".
- 5. Choose the "Primary" you want to use with iMessage and FaceTime for your Apple ID, then tap "Continue".
- 6. Choose your new eSIM plan for cellular/mobile data, then tap "Continue".

Next, complete the steps for <u>iOS - Access Data.</u>

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Access Data

Once you've installed your eSIM, follow the steps to connect to a supported network and use your eSIM package.

- 1. Go to "Cellular/Mobile Data", then select the recently downloaded eSIM on your device. Enable the "Turn On This Line" toggle, select your new eSIM plan for cellular/mobile data, tap "Default Voice Line", then select your new eSIM plan to call and send messages.
- 2. Tap "Network Selection", disable the "Automatic" toggle, then select the supported network manually if your eSIM has connected to the wrong network.
- 3. Enable the "Data Roaming" toggle for your new eSIM plan.

You're ready to connect!

Once you're in your eSIM's coverage area, you'll be able to connect to a supported network and use your package.

If you have any questions or require any assistance, please reach out to our support team — you can do this through the <u>Airalo app or website</u>. We're available 24/7 and always happy to help!

China Mobile[5G]

NETWORK

APN The APN is set automatically

DATA ROAMING TURN ON





🛎 Samsung

Install your eSIM

Use either method to install your eSIM - you do not need to complete the steps for both.

QR code instructions

- 1. Go to "Settings", tap "Connections", then tap "SIM card manager" on your device.
- 2. Tap "Add mobile plan", then tap "Scan carrier QR code".
- 3. Scan the QR code, then tap "Confirm".



Next, complete the steps for <u>Samsung - Access Data.</u>



🛎 Samsung

Install your eSIM

Use either method to install your eSIM - you do not need to complete the steps for both.

Manual instructions

- 1. Go to "Settings", tap "Connections", then tap "SIM card manager" on your device.
- 2. Tap "Add mobile plan", then tap "Scan carrier QR code".
- 3. Tap "Enter activation code".
- 4. Enter the SM-DP+ Address & Activation Code by copying it, tap "Connect", then tap "Confirm".

SM-DP+ ADDRESS & ACTIVATION CODE

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Next, complete the steps for <u>Samsung - Access Data.</u>



Access Data

🛎 Samsung

Once you've installed your eSIM, follow the steps to connect to a supported network and use your eSIM package.

- 1. Go to "SIM card manager", then turn on your eSIM by enabling the toggle, then tap "OK" on your device.
- 2. Select your eSIM for mobile data, calls and messages.
- 3. Go to "Connections", then tap "Mobile networks".
- 4. Enable the "Data roaming" toggle.
- 5. Tap "Access Point Names", then tap "Add" on the right top of the screen.
- 6. Enter the APN by copying it into the Name and APN fields.
- 7. Tap the three dots on the right top of the screen, tap "Save", then select the APN you have saved by clicking the radio button.
- 8. Tap "Network operators", tap the "Select automatically" toggle then choose the supported network manually if your eSIM has connected to the wrong network.

You're ready to connect!

Once you're in your eSIM's coverage area, you'll be able to connect to a supported network and use your package.

If you have any questions or require any assistance, please reach out to our support team — you can do this through the <u>Airalo app or website</u>. We're available 24/7 and always happy to help! **NETWORK** China Mobile[5G]

APN globaldata

DATA ROAMING TURN ON





Use either method to install your eSIM - you do not need to complete the steps for both.

QR code instructions

- 1. Go to "Settings", tap "Network & internet", then tap "(+)" next to the SIMs section, if it's not available tap "SIMs/Mobile network" on your device.
- 2. Tap "Download a SIM instead?", then tap "Next".
- 3. Tap "Use a different network" if you need to confirm your network.
- 4. Scan the QR code, then tap "Download/Activate".
- 5. Tap "Settings/Done" when you see the Download Finished screen.

Next, complete the steps for <u>Pixel - Access Data.</u>





Use either method to install your eSIM - you do not need to complete the steps for both.

Manual instructions

- 1. Go to "Settings", tap "Network & internet", then tap "(+)" next to the SIMs section, if it's not available tap "SIMs/Mobile network" on your device.
- 2. Tap "Download a SIM instead?", then tap "Next".
- 3. Tap "Use a different network" if you need to confirm your network.
- 4. Tap "Need help?", then tap "Enter it manually".
- 5. Enter the SM-DP+ Address & Activation Code by copying it, tap "Continue", then tap "Download/Activate".
- 6. Tap "Settings/Done" when you see the Download Finished screen.

Next, complete the steps for <u>Pixel - Access Data.</u>



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Access Data

🔺 Pixel

Once you've installed your eSIM, follow the steps to connect to a supported network and use your eSIM package.

- 1. Go to "SIMs", then select the recently downloaded eSIM on your device.
- 2. Enable the "Use SIM" toggle, then tap "Yes".
- 3. Enable the "Mobile data" toggle. Tap "Calls Preferences" and "SMS Preferences", then choose your new eSIM plan for your default line to call or send messages.
- 4. Enable the "Roaming" toggle, then tap "OK".
- 5. Tap the "Automatically select network" toggle then choose the supported network manually if your eSIM has connected to the wrong network.
- 6. Tap "Access Point Names", then tap "(+)".
- 7. Enter the APN by copying it into the Name and APN fields.
- 8. Tap the three dots on the right top of the screen, tap "Save", then select the APN you have saved by clicking the radio button.

You're ready to connect!

Once you're in your eSIM's coverage area, you'll be able to connect to a supported network and use your package.

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NETWORK

APN globaldata

DATA ROAMING TURN ON

